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**Medicaid Expansion  
Community  
Outreach Partner  
Engagement Session**

March 7th, 2024

# Agenda

- **Introduction and Logistics**
- **Level setting**
- **Website Highlight**
- **Addressing our Expansion Needs**
- **Breakout discussions**
- **Group Discussion**
- **Calls to Action**

# Logistics

- This meeting is being recorded for note-taking purposes
- The slides and notes will be sent out after the meeting
- We welcome your feedback! Please feel free to raise your hand or add a question/ comment to the chat during our time together

# Introductory Poll Questions

# Level Setting

- As of December 1, 2023, approximately 600,000 North Carolinians are newly eligible for Medicaid under the expansion.
  - Medicaid income requirements are being expanded to include adults ages 19-64 earning up to 138 percent of the Federal Poverty Line.
- Medicaid pays for doctor visits, yearly check-ups, emergency care, mental health and more with no premiums or deductibles and a copay of \$4 for some services.
  - Medicaid Family Planning beneficiaries under 139% FPL have been auto-mapped onto full Medicaid as of December 1st- **some may not be aware that they have full Medicaid**



# FFM Determination State



- As of February 1st, 2024, NC has become a Federally-Facilitated Marketplace determination state
- This means that Healthcare.gov can **determine** an individual to be eligible for Medicaid, rather than **assessing** their eligibility for Medicaid
  - In many cases, the application is still transferred to the state to make the final decision for the category of Medicaid, and the state may request more information.

# Website Overview



Care Share's Medicaid Expansion Resources are now housed at [equitypn.org/nc-medicaid-expansion/](https://equitypn.org/nc-medicaid-expansion/)

- This includes recordings and materials from our Medicaid Expansion Regional Trainings, recordings of webinars, and slides/ takeaways from these Partner Engagement Sessions

# Following up on needs



- Interpretation Resources:

- Enrollment Assistants have access to a language line where a live person will provide interpretation via phone
- If you/ your organization don't have access to the interpretation services that an applicant requires, referring them to an assistant who can utilize the language line is a good option

\*\*Visit <https://widget.getcoveredamerica.org/> to schedule an appointment\*\*

- Training for Spanish-speaking enrollment assistants:

- [Sign up](#) to receive information about Spanish-language trainings and calls from NC DHHS



# Following up on needs

- Outreach Materials that address Public Charge:

<https://www.ncjustice.org/publications/public-charge-the-law-has-changed/>

**PUBLIC CHARGE:**  
A new rule is final!

UPDATED  
November, 2023

IN THE PAST FEW YEARS, the law about “public charge” has changed several times, leaving families confused about what it all means for them. A new regulation on public charge became final in September 2022. Read this flyer for the latest information on public charge!

**What is Public Charge?**

Some people who apply for a green card (lawful permanent resident status) or a visa to enter the U.S. must pass a “public charge” test – which looks at whether the person is likely to depend primarily on government services in the future. Immigration officials look at all of a person’s circumstances, including their age, income, health, education or skills, family situation and their sponsor’s affidavit of support.

What benefit programs can I use <i>without concern</i> ?	
Under the new public charge rule in 2022, using the following government programs will <b>NOT</b> affect your immigration status or your immigration application. You <b>and</b> your children and family members may use them <b>without concern</b> if you are eligible.	
<ul style="list-style-type: none"> <li>▶ Medicaid*, ACA, free or sliding-scale clinics, and all other health care                             <ul style="list-style-type: none"> <li>◊ <b>*Except</b> for long-term institutional care paid for by Medicaid</li> </ul> </li> <li>▶ SNAP (food stamps)</li> <li>▶ Vaccinations provided by county health departments or community clinics</li> <li>▶ All tax credits, including Earned Income Tax Credit (EITC), and child tax credits</li> <li>▶ Unemployment benefits</li> </ul>	<ul style="list-style-type: none"> <li>▶ Limited or one-time financial assistance                             <ul style="list-style-type: none"> <li>◊ This includes rental relief programs, energy assistance, or other financial assistance for specific purposes</li> </ul> </li> <li>▶ Public Housing</li> <li>▶ WIC (Women, Infant, and Children’s Nutrition program)</li> <li>▶ Free or reduced-price school lunches and breakfasts</li> <li>▶ Food banks or shelters</li> </ul>
▶ And any other benefits that are <b>not listed</b> in the section below...	

**Are there any benefit programs I *should be concerned* about using?**

The **only** programs in NC considered negatively for the public charge test are:

- ▶ Two cash assistance programs that provide **on-going payments**: SSI (payments for disabled persons) and TANF (monthly cash assistance), and
- ▶ **Long-term** institutional care at government expense

**USCIS (Immigration) will NOT consider ANY benefit programs used by your children or other family members in your household. Your eligible children and family members can use any benefit program they need and Immigration will not ask about it or consider it in your immigration application.**

**¡La Regla Carga Pública No Se Aplica A Todos!**

<p>• ¿Son usted y sus miembros de familia ciudadanos estadounidenses?</p>		<p>La carga pública <b>NO</b> se aplica. Debe continuar inscribiéndose en programas en los que cumpla con los requisitos.</p>
<p>• ¿Usted y sus miembros de familia ya tienen tarjetas de residencia?</p>		<p>La carga pública <b>NO</b> se aplica a usted cuando renueve su tarjeta de residencia o realice la solicitud para convertirse en ciudadano estadounidense.</p> <p><b>SIN EMBARGO, SE LE PUEDE APLICAR SI DEJA EL PAÍS POR MÁS DE 6 MESES.</b></p> <p>Es una buena idea que hable con un abogado de inmigración si está planeando hacer un viaje largo fuera de los Estados Unidos.</p>
<p>• ¿Solicitó o tiene alguna de estas condiciones: TPS, Visa T o U, condición de Refugiado o Asilado o de Jóvenes Inmigrantes Especiales?</p>		<p>La carga pública <b>NO</b> se aplica a usted. Si ya tiene o se encuentra en el proceso de solicitud de una de estas condiciones de inmigración, puede continuar utilizando cualquier programa para el que usted califique.</p>
<p>• ¿Planea solicitar una tarjeta de residencia por medio de un pariente?</p>		<p><b>SE LE PUEDE APLICAR LA CARGA PÚBLICA.</b></p> <p>Los únicos beneficios considerados en una prueba de carga pública son: programas de asistencia en efectivo que proporcionan pagos en curso (Ejemplo en Carolina de Norte son: SSI y TANF) y atención institucional prolongada como en un centro de enfermería especializada pagado por el gobierno. Le recomendamos que hable con un abogado de inmigración antes de presentar cualquier solicitud relacionada con inmigración.</p>

**PARA MÁS INFORMACIÓN:**

- Charlotte y los condados cercanos: (704) 376-1600
- El este de Carolina del Norte, Triángulo, y la Triada: (919) 856-2162
- El oeste de Carolina del Norte: (828) 253-0406

(Se habla español, e intérpretes están disponibles en varios idiomas)

NORTH CAROLINA JUSTICE CENTER

charlotte center for legal advocacy

PISGAH LEGAL SERVICES

ihola! CAROLINA



# Following up on needs



- Beneficiaries being unable to afford copays: "Under 42 C.F.R. 447.52(e)(2) providers are generally prohibited from denying “services to an eligible individual on account of the individual's inability to pay the cost sharing.”
  - This means patients should not be denied service based on an inability to pay.
  - Please keep reporting any occurrences in which a beneficiary is denied service based on an inability to pay so we can share that with the state

NC Medicaid  
Outpatient Pharmacy

Medicaid  
Clinical Coverage Policy No: 9  
Amended Date: April 1, 2023

NC Medicaid shall monitor utilization of designated episodic drugs on an annual basis or more frequently, if necessary, in order to assess the need for changes in the limits. This data is shared with the NCPAG.

## 5.5 Co-payments

### 5.5.1 Medicaid Co-payment Requirements

An eligible Medicaid beneficiary, who receives prescribed drugs, is required to make a co-payment of \$4.00 for each prescription received unless they are exempt for one of the reasons listed below in **Subsection 5.5.2**. A provider may not deny services to any Medicaid beneficiary because of the individual's inability to pay a deductible, coinsurance or co-payment amount. A provider may not willfully discount copays for a Medicaid beneficiary, and an individual's inability to pay does not eliminate his or her liability for the cost sharing charge. The provider shall open an account for the beneficiary, collect the amount owed at a later date, and document all attempts to collect the copay. If the account has not been paid, the pharmacy may in the course of normal accounting principles, write-off the charges and stop monitoring the claim.

# Following up on needs



- Putting an address on an application for folks who are unhoused/ experiencing homelessness.
  - The latest guidance from two DHHS staff members is that "There is not a time limit for how long a homeless individual can use the DSS address."
  - If you hear of any instances of a DSS office not allowing an individual to use their county DSS office as their address, **please let me know.**

# Breakout Discussions



- How's it going? (15 minutes)
  - What are the biggest challenges you encounter when connecting folks to Medicaid application assistance?
  - What are you hearing from the community- excitement to apply, hesitancy that it's a scam, frustration with the process, etc.
  - What are you doing to reach marginalized or vulnerable populations?
- What support/ resources do you need? (5 minutes)

# Group Discussion

- Are there any problems you're encountering that we can troubleshoot/ pass up to DHHS?
- Who isn't being reached with information about Medicaid Expansion?
- What resources do you need to help support your consumers/ beneficiaries through the process of Medicaid Expansion?



# Upcoming Medicaid Expansion Events



## Get Covered Eastern NC Medicaid Expansion Enrollment Event

Monday, March 18 | 11 am - 2 pm

All are welcome to learn more about attaining health care coverage through expanded Medicaid. Medicaid Application Assistors will be available to begin the enrollment process for eligible attendees.

Lunch Provided for All Attendees

Speakers: President of Pitt Community College Dr. Lawrence Rouse; State Rep. Gloristine Brown; ECU Health Chief Operating Officer Brian Floyd; Pitt County Social Services Director Sharon Rochelle; Rev. Bob Hudak and Care4Carolina Executive Director Abby Emanuelson

### ATTEND



[bit.ly/3uD5XeK](https://bit.ly/3uD5XeK)

### HOST A TABLE



[bit.ly/4bIFJbi](https://bit.ly/4bIFJbi)

### Location:

Pitt Community College  
1986 Pitt Tech Road  
Winterville, NC 28590



## Get Covered Bertie & Washington Counties Medicaid Expansion Enrollment Event

All are welcome to learn more about attaining health care coverage through expanded Medicaid. Medicaid Application Assistors will be available to begin the enrollment process for eligible attendees.

Tuesday, March 19 | 11 am - 2 pm

Speakers: Washington County Commissioner, Tracey Johnson; Bertie County Commissioner, Ron Wesson; ECU Health Bertie Hospital President, Brian J. Harvill; Trillium Regional VP, Bobbie Lowe; and Care4Carolina Executive Director, Abby Emanuelson

Lunch will be provided.

### ATTEND



[bit.ly/medexbw](https://bit.ly/medexbw)

### HOST A TABLE



[bit.ly/medexvndor](https://bit.ly/medexvndor)

### Location:

Community Meeting Space  
102 Lancaster Ave.  
Windsor, NC 27983







## Get Covered Winston-Salem Medicaid Expansion Enrollment Event

All are welcome to learn more about attaining health care coverage through expanded Medicaid. Medicaid Application Assistors will be available to begin the enrollment process for eligible attendees.

**Friday, April 12 | 10 am - 1 pm**

**Speakers:** NC Representative Donny Lambeth, Kate B. Reynolds Charitable Trust Vice President of Programs Adam Linker, Care4Carolina Executive Director Abby Emanuelson

**Lunch will be provided.**

### ATTEND



[bit.ly/3UOSiCi](https://bit.ly/3UOSiCi)

### HOST A TABLE



[bit.ly/3SPVPam](https://bit.ly/3SPVPam)

### Location:

**Goodwill Industries Headquarters  
Self Reliance Hall**  
2701 University Parkway  
Winston-Salem, NC 27101



## Get Covered Sandhills Medicaid Expansion Enrollment Event

All are welcome to learn more about attaining health care coverage through expanded Medicaid. Medicaid Application Assistors will be available to begin the enrollment process for eligible attendees.

**Tuesday, April 16 | 11 am - 2 pm | Fayetteville Tech**

**Speakers:** North Carolina Senator Jim Burgin, Care4Carolina Executive Director Abby Emanuelson

**Lunch will be provided.**

### ATTEND



[bit.ly/medexftcc](https://bit.ly/medexftcc)

### HOST A TABLE



[bit.ly/vendorftcc](https://bit.ly/vendorftcc)

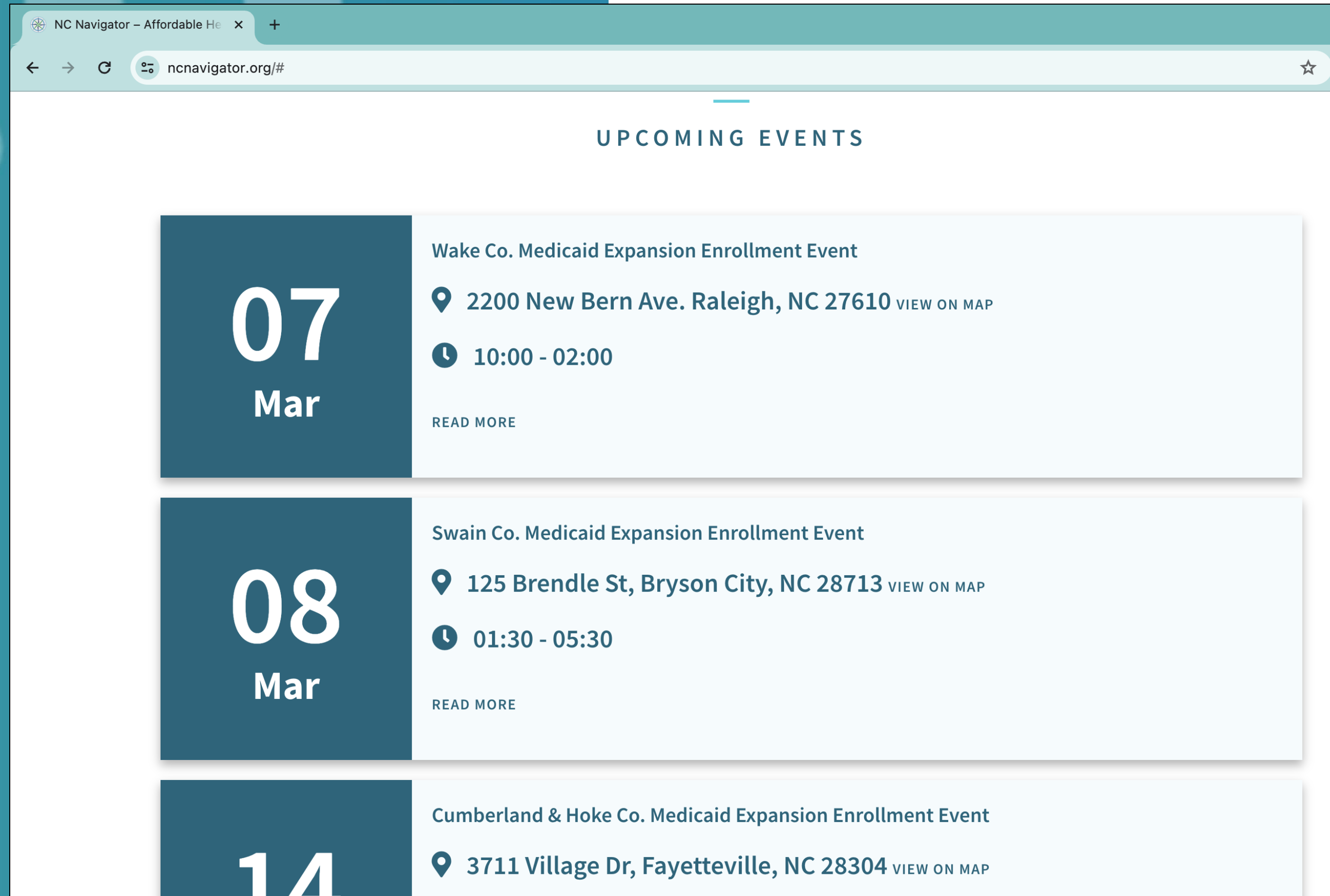
### LOCATION



[bit.ly/3SX8Tej](https://bit.ly/3SX8Tej)

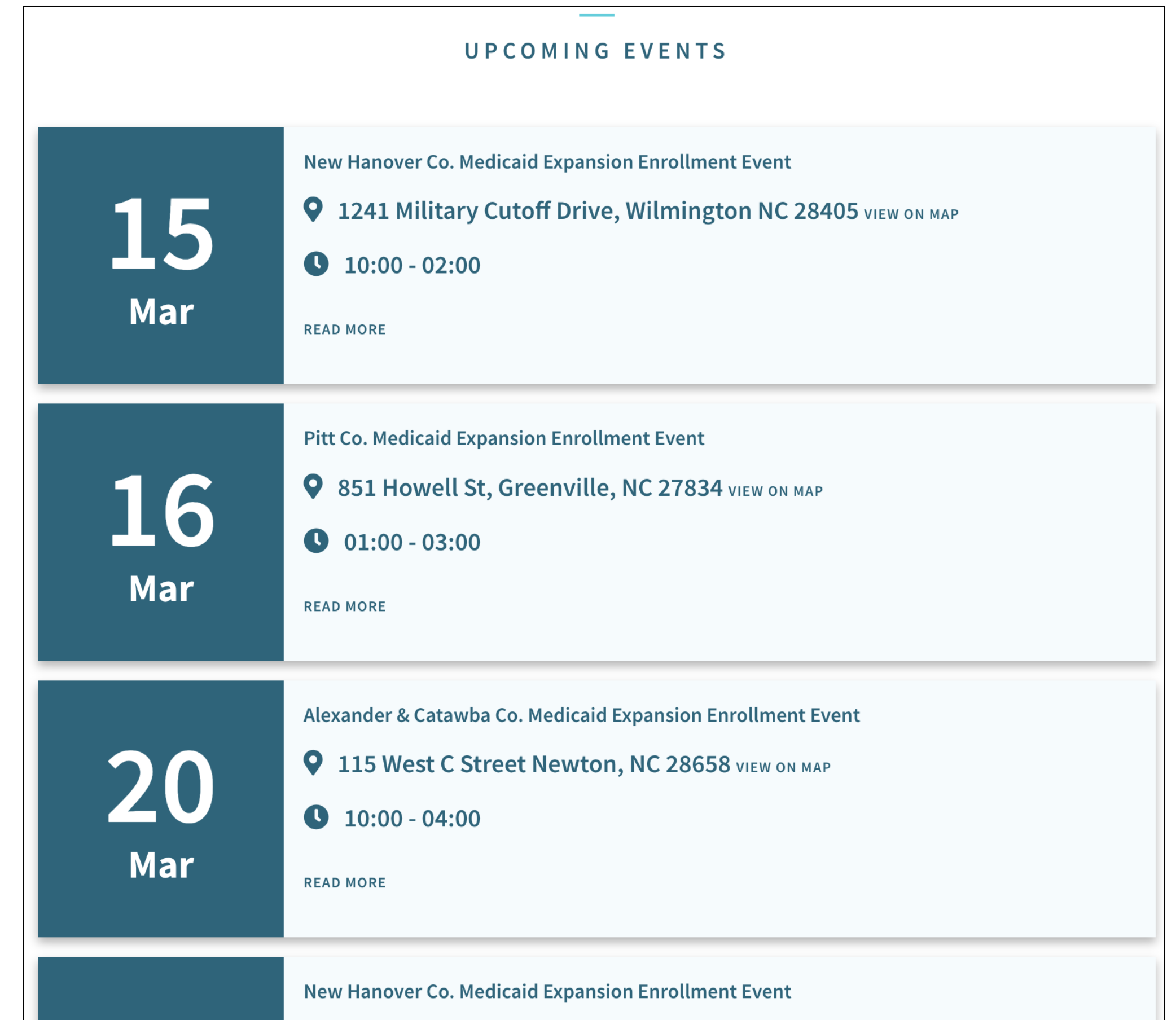


# Navigator Consortium Enrollment Events



The screenshot shows the 'UPCOMING EVENTS' section of the NC Navigator website. It lists three events:

Date	Event Name	Location	Time
07 Mar	Wake Co. Medicaid Expansion Enrollment Event	2200 New Bern Ave. Raleigh, NC 27610	10:00 - 02:00
08 Mar	Swain Co. Medicaid Expansion Enrollment Event	125 Brendle St, Bryson City, NC 28713	01:30 - 05:30
14 Mar	Cumberland & Hoke Co. Medicaid Expansion Enrollment Event	3711 Village Dr, Fayetteville, NC 28304	



This detailed view shows the 'UPCOMING EVENTS' section with three events:

Date	Event Name	Location	Time
15 Mar	New Hanover Co. Medicaid Expansion Enrollment Event	1241 Military Cutoff Drive, Wilmington NC 28405	10:00 - 02:00
16 Mar	Pitt Co. Medicaid Expansion Enrollment Event	851 Howell St, Greenville, NC 27834	01:00 - 03:00
20 Mar	Alexander & Catawba Co. Medicaid Expansion Enrollment Event	115 West C Street Newton, NC 28658	10:00 - 04:00

- Listed on [NCNavigator.org](https://ncnavigator.org)
- Contact [tonip2@legalaidnc.org](mailto:tonip2@legalaidnc.org) and [angelac2@legalaidnc.org](mailto:angelac2@legalaidnc.org) if you'd like to get connected with these events

# Calls to Action

Due to popular demand, we are offering a Medicaid Expansion Training virtually via Zoom on March 27th!

[Register Here](#)

Virtual Medicaid Expansion  
Regional Trainings

- [Slides linked here](#)
- [Recording linked here](#)

Medicaid 101 Training  
Materials & Recording  
Available

Sign up for email updates, volunteer opportunities, and resources for spreading the word about Medicaid Expansion (including Medicaid Ambassador sign-up)

Get Updates from DHHS



## CONNECT WITH US



Hollis Smith  
Medicaid Expansion Outreach & Education  
Coordinator  
[HSmith@caresharehealth.org](mailto:HSmith@caresharehealth.org)



**THANK  
YOU!**

**[CARESHAREHEALTH.ORG](https://caresharehealth.org)**

 **[EQUITYPN.ORG](https://equitypn.org)**

