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# Medicaid Expansion Western Regional Partner Engagement Session #1

December 6th, 2023

# Agenda

- **Introduction and Logistics**
- **Level setting: Medicaid Expansion**
- **Breakout discussions**
- **Group Discussion**
- **Poll Questions**
- **Calls to Action**

# Logistics

- This meeting is being recorded for note-taking purposes
- The slides and notes will be sent out after the meeting
- We welcome your feedback! Please feel free to raise your hand or add a question/ comment to the chat during our time together

# Introductory Poll Questions

# Level Setting

- As of December 1, 2023, more North Carolinians can get health care coverage through Medicaid.
- Medicaid income requirements are being expanded to include adults ages 19-64 (including families) earning up to 138 percent of the Federal Poverty Line.
- You may be able to get Medicaid even if you didn't qualify before.
- Medicaid pays for doctor visits, yearly check-ups, emergency care, mental health and more – at little or no cost to beneficiaries (highest copay is \$4).
- Medicaid Family Planning beneficiaries under 139% FPL have been auto-mapped onto full Medicaid as of December 1st



# Comparing Roles: Resources During Expansion

- Presenters:
  - Support the community as a trusted partner
  - Communicate information about Medicaid Expansion via Medicaid Essentials Training
- Medicaid Ambassadors:
  - Trusted partner in the community
  - Provide basic application information and connect applicants to Enrollment Assistants
  - Escalate to higher level resources as needed

# Comparing Roles: Resources During Expansion

- Enrollment Assisters (Navigators and Certified Application Counselors)
  - Formal enrollment support (assist with ePass or paper application)
  - Identify health care coverage options
- County DSS:
  - Formal and highest-level of support for enrollment
  - Process ePass and other Medicaid application and review documentation
  - Identify eligibility

# Breakout Discussions



- How's it going? (12 minutes)
  - What have your clients' experiences been with applications so far?
  - What messages have you/ your clients been hearing around Medicaid Expansion?
  - What are you hearing from the community- excitement to apply, hesitancy that it's a scam, frustration with the process, etc.
  - What challenges are you running into or do you anticipate?
  - What are you doing to reach marginalized or vulnerable populations (rural, LEP, BIPOC, LGTBQ+, etc.)
- What support/ resources do you need? (8 minutes)
  - What topics would you like to be incorporated into future webinars and regional trainings?



# Group Discussion

- What did you share or hear?
- Are there any problems you're already running into we can troubleshoot/pass up to DHHS?
- Who isn't being reached with information about Medicaid Expansion?
- What resources do you need to help support your clients through the process of Medicaid Expansion?

# Closing Poll Questions

# Calls to Action

Medicaid Expansion Webinars begin in January:

- Roadblocks and Workarounds: January 25th at 2pm
- Creating Medicaid Expansion Workflows: Date TBA

Registration Information Coming Soon!

Upcoming Expansion Trainings from Care Share

[Register here](#) for the Medicaid Essentials Spanish Language Training on December 13th at 11am

Medicaid Essentials Training

[Sign up](#) for email updates, volunteer opportunities, and resources for spreading the word about Medicaid Expansion (including Medicaid Ambassador sign-up)

Get Updates from DHHS

## CONNECT WITH US



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**THANK  
YOU!**

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