

### Medicaid Expansion Western Regional Partner Engagement Session #1

December 6th, 2023



## Agenda

- Breakout discussions
- Group Discussion
- Poll Questions
- Calls to Action



# Introduction and Logistics Level setting: Medicaid Expansion



- This meeting is being recorded for note-taking purposes
- The slides and notes will be sent out after the meeting
- We welcome your feedback! Please feel free to raise your hand or add a question/ comment to the chat during our time together









## Introductory Poll Questions



- As of December 1, 2023, more North Carolinians can get health care coverage through Medicaid.
- Medicaid income requirements are being expanded to include adults ages 19-64 (including families) earning up to 138 percent of the Federal Poverty Line.
- You may be able to get Medicaid even if you didn't qualify before.
- Medicaid pays for doctor visits, yearly check-ups, emergency care, mental health and more – at little or no cost to beneficiaries (highest copay is \$4).
- Medicaid Family Planning beneficiaries under 139% FPL have been auto-mapped onto full Medicaid as of December 1st





# **Comparing Roles: Resources During Expansion**

- Presenters:
  - Support the community as a trusted partner
  - Communicate information about Medicaid Expansion via Medicaid Essentials Training
- Medicaid Ambassadors:
  - Trusted partner in the community
  - Provide basic application information and connect applicants to Enrollment Assisters Escalate to higher level resources as needed





# **Comparing Roles: Resources During Expansion**

- Enrollment Assisters (Navigators and Certified Application Counselors) • Formal enrollment support (assist with ePass or paper application)
- - Identify health care coverage options
- County DSS:

  - Formal and highest-level of support for enrollment Process ePass and other Medicaid application and review documentation
  - Identify eligibility





- How's it going? (12 minutes)
  - What have your clients' experiences been with applications so far?
  - What messages have you/ your clients been hearing around Medicaid Expansion?
  - $\circ$  What are you hearing from the community-excitement to apply, hesitancy that it's a scam, frustration with the process, etc.
  - What challenges are you running into or do you anticipate?
  - What are you doing to reach marginalized or vulnerable populations (rural, LEP, BIPOC, LGTBQ+, etc.)
- What support/ resources do you need? (8 minutes)
  - What topics would you like to be incorporated into future webinars and regional trainings? Ο



### **Breakout Discussions**







- •What did you share or hear?
- pass up to DHHS?
- Who isn't being reached with information about Medicaid Expansion?
- of Medicaid Expansion?



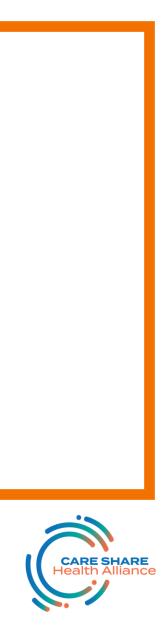
### •Are there any problems you're already running into we can troubleshoot/

## •What resources do you need to help support your clients through the process





## Closing Poll Questions





Medicaid Expansion Webinars begin in January:

- Roadblocks and Workarounds: January 25th at 2pm
- Creating Medicaid Expansion ulletWorkflows: Date TBA

**Registration Information Coming** Soon!

**Register here** for the Medicaid **Essentials Spanish Language** Training on December 13th at 11am

Upcoming Expansion Trainings from Care Share

Medicaid Essentials Training



## Calls to Action

Sign up for email updates, volunteer opportunities, and resources for spreading the word about Medicaid Expansion (including Medicaid Ambassador sign-up)

### Get Updates from DHHS



### **CONNECT WITH US**



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## THANK YOU!



