



Medicaid Expansion Enrollment Assister Partner Engagement Session

February 15th, 2024

Agenda

- **Introduction and Logistics**
- **Level setting**
- **Breakout discussions**
- **Group Discussion**
- **Poll Questions**
- **Calls to Action**

Logistics

- This meeting is being recorded for note-taking purposes
- The slides and notes will be sent out after the meeting
- We welcome your feedback! Please feel free to raise your hand or add a question/ comment to the chat during our time together

Introductory Poll Questions

Level Setting

- As of December 1, 2023, more North Carolinians can get health care coverage through Medicaid.
 - Medicaid income requirements are being expanded to include adults ages 19-64 earning up to 138 percent of the Federal Poverty Line.
- Medicaid pays for doctor visits, yearly check-ups, emergency care, mental health and more – at little or no cost to beneficiaries (highest copay is \$4).
 - Medicaid Family Planning beneficiaries under 139% FPL have been auto-mapped onto full Medicaid as of December 1st

FFM Determination State



- As of February 1st, 2024, NC has become a Federally-Facilitated Marketplace determination state
- This means that Healthcare.gov can **determine** an individual to be eligible for Medicaid, rather than **assessing** their eligibility for Medicaid
 - The application is still transferred to the state to make the final decision for the category of Medicaid, and the state may request more information.

FFM Determination State



- Healthcare.gov vs ePASS
 - Healthcare.gov pros: streamlined application, assisters may be more familiar with this application, evaluates Marketplace eligibility (for folks whose income is between 130 and 150%)
 - Healthcare.gov cons: doesn't evaluate for all types of Medicaid (non-MAGI), applicants can't select the PCP or Managed Care Plan at the time of application
 - ePASS pros: folks can select a PCP or Managed Care Plan at the time of application, it evaluates for all types of Medicaid, is submitted directly to the state so there isn't a risk of delays in transfer time.
 - ePASS cons: asks questions that aren't relevant to expanded Medicaid (assets)

Breakout Discussions



- How's it going? (15 minutes)
 - What have your experiences been with NC being a Determination State? Since February 1st, have you been primarily using ePASS or Healthcare.gov for Medicaid applications?
 - What are you hearing from the community- excitement to apply, hesitancy that it's a scam, frustration with the process, etc.
 - What challenges are you encountering at this point in the process?
 - What are you doing to reach marginalized or vulnerable populations?
- What support/ resources do you need? (5 minutes)

Group Discussion

- How has NC becoming a determination state impacted applications?
- Are there any problems you're encountering that we can troubleshoot/ pass up to DHHS?
- Who isn't being reached with information about Medicaid Expansion?
- What resources do you need to help support your consumers/ beneficiaries through the process of Medicaid Expansion?

Closing Poll Questions

Calls to Action

Regional Trainings are ongoing!
If you're interested in the content but unable to attend, please register and select "I can't attend any of these trainings."

- [Part 2 Registration](#)

Medicaid Expansion
Regional Trainings

- [Slides linked here](#)
- [Recording linked here](#)

Medicaid 101 Training
Materials & Recording
Available

Sign up for email updates, volunteer opportunities, and resources for spreading the word about Medicaid Expansion (including Medicaid Ambassador sign-up)

Get Updates from DHHS

CONNECT WITH US



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**THANK
YOU!**

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