

### Medicaid Expansion Enrollment Assister Partner Engagement Session

February 15th, 2024



# Agenda

- Introduction and Logistics Level setting Breakout discussions Group Discussion Poll Questions

- Calls to Action







- This meeting is being recorded for note-taking purposes
- The slides and notes will be sent out after the meeting
- We welcome your feedback! Please feel free to raise your hand or add a question/ comment to the chat during our time together









## Introductory Poll Questions





- As of December 1, 2023, more North Carolinians can get health care coverage through Medicaid.
  - Medicaid income requirements are being expanded to include adults ages 19-64 earning up to 138 percent of the Federal Poverty Line.
- Medicaid pays for doctor visits, yearly check-ups, emergency care, mental health and more – at little or no cost to beneficiaries (highest copay is \$4).
  - Medicaid Family Planning beneficiaries under 139% FPL have been auto-mapped onto full Medicaid as of December 1st



## Level Setting



### **FFM Determination State**

- As of February 1st, 2024, NC has become a Federally-Facilitated Marketplace determination state
- This means that Healthcare.gov can **determine** an individual to be eligible for Medicaid, rather than assessing their eligibility for Medicaid • The application is still transferred to the state to make the final decision for the category of Medicaid, and the state may request more information.





- Healthcare.gov vs ePASS
  - Healthcare.gov pros: streamlined application, assisters may be more familiar with this application, evaluates Marketplace eligibility (for folks whose income is between 130 and 150%)

  - Healthcare.gov cons: doesn't evaluate for all types of Medicaid (non-MAGI), applicants can't select the PCP or Managed Care Plan at the time of application ePASS pros: folks can select a PCP or Managed Care Plan at the time of application, it evaluates for all types of Medicaid, is submitted directly to the state so there isn't a risk of delays in transfer time.
  - $\circ$  ePASS cons: asks questions that aren't relevant to expanded Medicaid (assets)





- How's it going? (15 minutes)
  - What have your experiences been with NC being a Determination State? Since February 1st, have you been primarily using ePASS or Healthcare.gov for Medicaid applications?
  - What are you hearing from the community- excitement to apply, hesitancy that it's a scam, frustration with the process, etc.
  - What challenges are you encountering at this point in the process?
  - What are you doing to reach marginalized or vulnerable populations?
- What support/ resources do you need? (5 minutes)





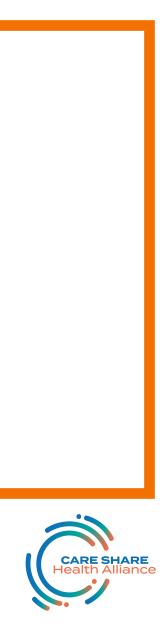
- How has NC becoming a determination state impacted applications?
- •Are there any problems you're encountering that we can troubleshoot/ pass up to DHHS?
- Who isn't being reached with information about Medicaid Expansion? •What resources do you need to help support your consumers/ beneficiaries through the process of Medicaid Expansion?







# Closing Poll Questions





Regional Trainings are ongoing! If you're interested in the content but unable to attend, please register and select "I can't attend any of these trainings."

> Part 2 Registration

Medicaid Expansion **Regional Trainings** 

Medicaid 101 Training Materials & Recording Available



### **Calls to Action**

Slides linked here

Recording linked here

Sign up for email updates, volunteer opportunities, and resources for spreading the word about Medicaid Expansion (including Medicaid Ambassador sign-up)

Get Updates from DHHS



### **CONNECT WITH US**



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# THANK YOU!



