

# NC Department of Health & Human Services Division of Health Benefits

## NC Medicaid Dental Services

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# NC Medicaid

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**Serves approximately one out of every five North Carolinians**

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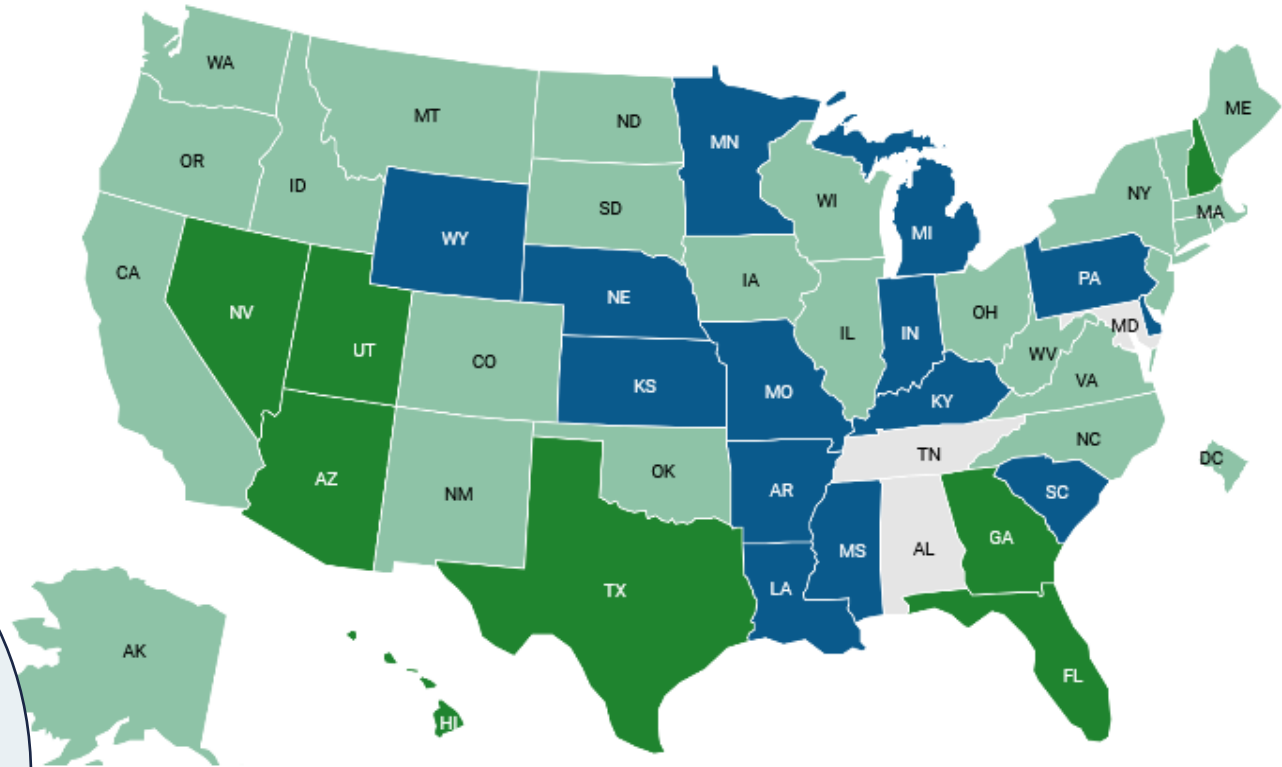
**Approx. 2.2 million enrolled – medically indigent children, pregnant women, aged, blind and/or disabled individuals**

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**With Medicaid expansion, we expect enrollment to increase by ~600,000 beneficiaries to approximately 3 million beneficiaries**



# Adult Dental Coverage



**Children's services are mandatory under EPSDT regulations. Adult services are optional under Title XIX**

- Emergency (8 states)
- Extensive (25 states + DC)
- Limited (14 states)
- None (3 states)

# Adults—Who's Eligible?

Aged, Blind and Disabled

Long term care

Medicaid for Pregnant Women

Dual Eligible—  
Medicare and  
Medicaid

Low Income with  
Dependent Children



# NC Medicaid Expansion

<https://medicaid.ncdhhs.gov/north-carolina-expands-medicaid>

Effective  
December 1,  
2023

Single adult  
income less than  
\$1676 per  
month / \$20,120  
per year

Family of two  
income less than  
\$2267 per  
month / \$27,214  
per year

New Eligibility  
Program Code =  
MXPNN (Adult  
Medicaid  
Expansion –  
Categorically  
Needy)



# Covered Adult Dental Services

**Diagnostic & Preventive:** evaluation, radiographs, and prophylaxis

**Restorative:** amalgam and composite

**Endodontics:** anterior root canal therapy

**Periodontics:** Full mouth debridement and scaling & root planing per quadrant

**Prosthodontics:** dentures, partial dentures, and relines

**Oral Surgery:** extractions, alveoloplasty, removal of cysts and tumors, etc.

**Anesthesia:** general, intravenous conscious sedation, and nitrous oxide

# Medicaid for Pregnant Women



## BABY LOVE PROGRAM

- **American Rescue Plan Act of 2021 gave states the option to extend coverage one year post-delivery.**
- **NC General Assembly approved extended coverage in Session Law**
- **Effective April 1, 2022**
- **Eligibility - 196% of Poverty Level for those who do not qualify for full benefits**

# Presumptive Eligibility for Pregnancy

## 1E-5 Obstetrics Policy (Section 2.1.4)

- “Section 1920 (b) of the Social Security Act allows for a pregnant woman who is determined by a qualified provider to be presumptively eligible for Medicaid to receive ambulatory antepartum care, including pharmacy, laboratory, and diagnostic tests, while her eligibility status is being determined”
- Dental services are not covered during the Presumptive Eligibility period



# Services Covered for Children



**Diagnostic:** evaluation and radiographs

**Preventive:** prophylaxis, fluoride, sealants, and space maintainers

**Restorative:** amalgam, composite, and stainless steel crowns

**Endodontics:** pulpotomy and root canal therapy

**Oral surgery:** extractions and exposure of an unerupted tooth

**Orthodontics:** comprehensive services

**Anesthesia:** general, intravenous conscious sedation, and nitrous oxide

# Medicaid Orthodontic Criteria



- Functionally impairing malocclusion
- Severe skeletal condition
- Severe Class II or Class III dental malocclusion
- Multiple teeth in crossbite with a functional shift
- Overbite must be deep, complete, and traumatic
- Excessive overjet of 6 mm or greater
- Severe crowding greater than 6 mm
- Excessive anterior spacing of 8 mm or greater
- Impactions with a good prognosis of being brought into occlusion

# Early and Periodic Screening, Diagnostic and Treatment (EPSDT) Benefit

- Identify problems
- Regular check ups
- Screen for problems
- Run indicated tests
- Correct health issues



# EPSDT Services must be:

**Medical in nature**

**Coverable under §1905(a) of the Social Security Act**

**Recognized as an accepted method of medical practice or treatment**

**Safe and effective**

**Least costly treatment of equally effective choices**

**Must not be experimental or investigational**

# Examples of EPSDT Services

**Interceptive  
Orthodontic Treatment**

**Oral Conscious  
Sedation in Office**

**Interim Partial Denture**

**Permanent Crown**



# Clinical Coverage Policies



**4A - Dental Services  
(children & adults)**

**4B - Orthodontic Services  
(children under age 21)**

**1A-23 - Physician Fluoride  
Varnish Services (children  
under age 3.5)**

# 4A Dental Services Policy

**NC Medicaid  
Dental Services**

**Medicaid  
Clinical Coverage Policy No.: 4A  
Amended Date: December 15, 2023**

## 5.3.2 Diagnostic

### 5.3.2.1 Clinical Oral Evaluations

A provider shall bill for only one clinical oral evaluation procedure for an individual beneficiary on a given date of service.

<b>Code</b>	<b>Description</b>	<b>PA Needed?</b>
D0120	Periodic oral evaluation – established patient * The first periodic oral evaluation must be at least six calendar months after the comprehensive oral evaluation (D0150) or at least six calendar months after an oral evaluation for a beneficiary under three years of age (D0145) for the same provider * Allowed once per six calendar month period for the same provider (for example, a beneficiary seen for a periodic oral evaluation exam on any date in January would be eligible for the next periodic oral evaluation on any date in July)	No
D0140	Limited oral evaluation – problem focused * Use as the emergency exam for the first visit for a specific problem; follow-up evaluations for the same problem must be coded as D0170 * Document in the beneficiary’s chart the nature of the emergency and the treatment provided	No

# 4B Orthodontic Services Policy

NC Medicaid  
Orthodontic Services

Medicaid  
Clinical Coverage Policy No.: 4B  
Amended Date: December 15, 2023

Code	Description	PA Needed?
D0150	Comprehensive oral evaluation – new or established patient * Use as the initial exam for a beneficiary * Allowed as an initial exam once per billing provider per beneficiary	No
D0330	Panoramic radiographic image * Limited to beneficiaries age six and older * Allowed as part of the orthodontic records if the previous panoramic radiographic image is more than one year old * Once in a lifetime service as part of the orthodontic records * Not allowed on the same date of service as D0210	Yes
D0340	2D cephalometric radiographic image – acquisition, measurement and analysis * Limited to beneficiaries under 21 years of age * Once in a lifetime service	Yes
D0470	Diagnostic casts * Limited to beneficiaries under 21 years of age * Once in a lifetime service * Study models must be properly occluded and trimmed with markings that identify the beneficiary’s accurate occlusion * Print the NC DHHS Prior Approval Health Services Attachment Review Cover Sheet to include in the mailing package with the study models	Yes

**Note:** Diagnostic intraoral and extraoral photographic images are required as a component of the orthodontic records submitted for orthodontic prior approval. These images are deemed a standard of care by the American Association of Orthodontics (AAO) Committee on Medically Necessary Orthodontic Care.



# NC Medicaid Website

<https://medicaid.ncdhhs.gov/>

An official website of the State of North Carolina [How you know](#) ▾

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**Claims and Billing**

**Clinical Coverage Policies**

**Cost Reports and Assessments**

**COVID-19 Knowledge Center**

**Excluded Providers**

**Fee Schedules and Covered Codes Portal**

**Forms**

**Medicaid Bulletin**

**Programs and Services**

**Provider Enrollment**

**Office of Compliance and Program Integrity (OCPI)**

**Provider Data Management / Credentialing Verification Organization (PDM/CVO)**



# Fee Schedule

**NC Medicaid Dental Reimbursement Rates**  
**General Dentist, Oral Surgeon, Pediatric Dentist, Periodontist, & Orthodontist**  
**Last Revision Date: January 5, 2024**

Procedure Code	Procedure Code Description	Rate	Effective Date	End Date
D0120	Periodic Oral Evaluation - Established Patient	26.96	1/1/2022	12/31/9999
D0140	Limited Oral Evaluation - Problem Focused	38.43	1/1/2022	12/31/9999
D0145	Oral Evaluation For A Patient Under Three Years Of Age And Counseling With Primary Caregiver	38.01	1/1/2022	12/31/9999
D0150	Comprehensive Oral Evaluation - New Or Established Patient	46.65	1/1/2022	12/31/9999
D0160	Detailed And Extensive Oral Evaluation - Problem Focused, By Report	71.38	1/1/2022	12/31/9999
D0170	Re-Evaluation - Limited, Problem Focused (Established Patient; Not Post-Operative Visit)	30.05	1/1/2022	12/31/9999
D0210	Intraoral - Complete Series Of Radiographic Images	75.08	1/1/2022	12/31/9999
D0220	Intraoral - Periapical First Radiographic Image	15.60	1/1/2022	12/31/9999
D0230	Intraoral - Periapical Each Additional Radiographic Image	12.58	1/1/2022	12/31/9999
D0240	Intraoral - Occlusal Radiographic Image	16.71	1/1/2022	12/31/9999
D0250	Extraoral - 2D Projection Radiographic Image Created Using A Stationary Radiation Source, And Detector	22.51	1/1/2022	12/31/9999
D0270	Bitewing - Single Radiographic Image	11.87	1/1/2022	12/31/9999
D0272	Bitewings - Two Radiographic Images	19.35	1/1/2022	12/31/9999
D0273	Bitewings - Three Radiographic Images	26.42	1/1/2022	12/31/9999
D0274	Bitewings - Four Radiographic Images	33.55	1/1/2022	12/31/9999
D0310	Sialography	100.78	1/1/2022	12/31/9999
D0320	Temporomandibular Joint Arthrogram, Including Injection	205.47	1/1/2022	12/31/9999
D0330	Panoramic Radiographic Image	61.95	1/1/2022	12/31/9999

# Managed Care

- Dental services are carved out of Managed Care
- Beneficiaries continue to seek treatment with a participating dentist of their choice
- Dental providers continue to submit prior approval requests and claims for payment in NCTracks
- Dental cases treated in the Ambulatory Surgical Center or Hospital (facility claims are billed through managed care)


# Easy search for providers

## Find a Dentist

Use the Dentist Locator to find a dentist in your community who sees children and accepts Medicaid and CHIP.

[En Español](#) [Share](#)

### Find a Dentist for Your Kid



\* Required

State\*  ?

Benefit Plan\*  ?

Search by Address, ZIP Code  ?

**Search**

**InsureKidsNow.gov**  
Powered by data.HRSA.gov

[FIND A DENTIST IN YOUR STATE >](#)

### Dental Plan *(items with \* are required)*

\* State:  ?

\* Benefit Plan:  ?

Near:  ?

Within:  ?

Accepts new patients:  Yes  No Preference ?

### Additional Search Criteria [Collapse \[-\]](#)

Does your child have special health care needs?  Yes  No ?

Preferred Language:  ?

Specialty:  ?

Dentist Location:  ?

County  City  ?

**Search** **Reset**



**InsureKidsNow.gov**

# Dental Ambulatory Surgical Centers

**NC has 4 dental specific Ambulatory Surgical Centers (ASCs)**

**Approved by the State Health Coordinating Council, the State's Certificate of Need (CON) regulatory body, as a CON demonstration project**

**First of these facilities opened in March of 2018 after receiving Medicare certification**

**Locations in Raleigh, Fayetteville, Greensboro, and Charlotte after Medicare certification of each facility**

# Medicaid Payor of Last Resort

A person with curly hair, wearing a yellow knit sweater, is sitting at a wooden desk. They are using a laptop and holding a credit card. The background is softly blurred, showing a cup and some papers on the desk.

Beneficiaries may have a private third-party insurance in addition to Medicaid benefits.

- **Primary** – Third Party Insurance
- **Secondary** – Medicare
- **Last** - Medicaid

# Contact Information

**Dental Program**  
**919-855-4280**

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**<https://medicaid.ncdhhs.gov/providers/programs-services/dental-and-orthodontic>**

