



RANDOLPH COUNTY  
PUBLIC LIBRARIES

# Community Navigators

Who we are and what we do



Angi Polito

# NEED HELP *finding help?*

RANDOLPH COUNTY PUBLIC LIBRARIES

## COMMUNITY NAVIGATORS

Talk to a social worker in the safety of your local library about community resources for...



FOOD / CLOTHING  
HOUSING / RENT  
TRANSPORTATION  
EMPLOYMENT  
CHILD CARE  
CHILD DEVELOPMENT  
BENEFITS  
CRISIS ASSISTANCE  
HEALTH / WELLNESS  
...and MORE

**336-318-6825 • [navigators@randolphlibrary.org](mailto:navigators@randolphlibrary.org)**

Or contact your local library: Asheboro, Archdale, Franklinville, Liberty, Ramseur, Randleman, Seagrove

[www.randolphlibrary.org/navigators](http://www.randolphlibrary.org/navigators)



Dana Nance

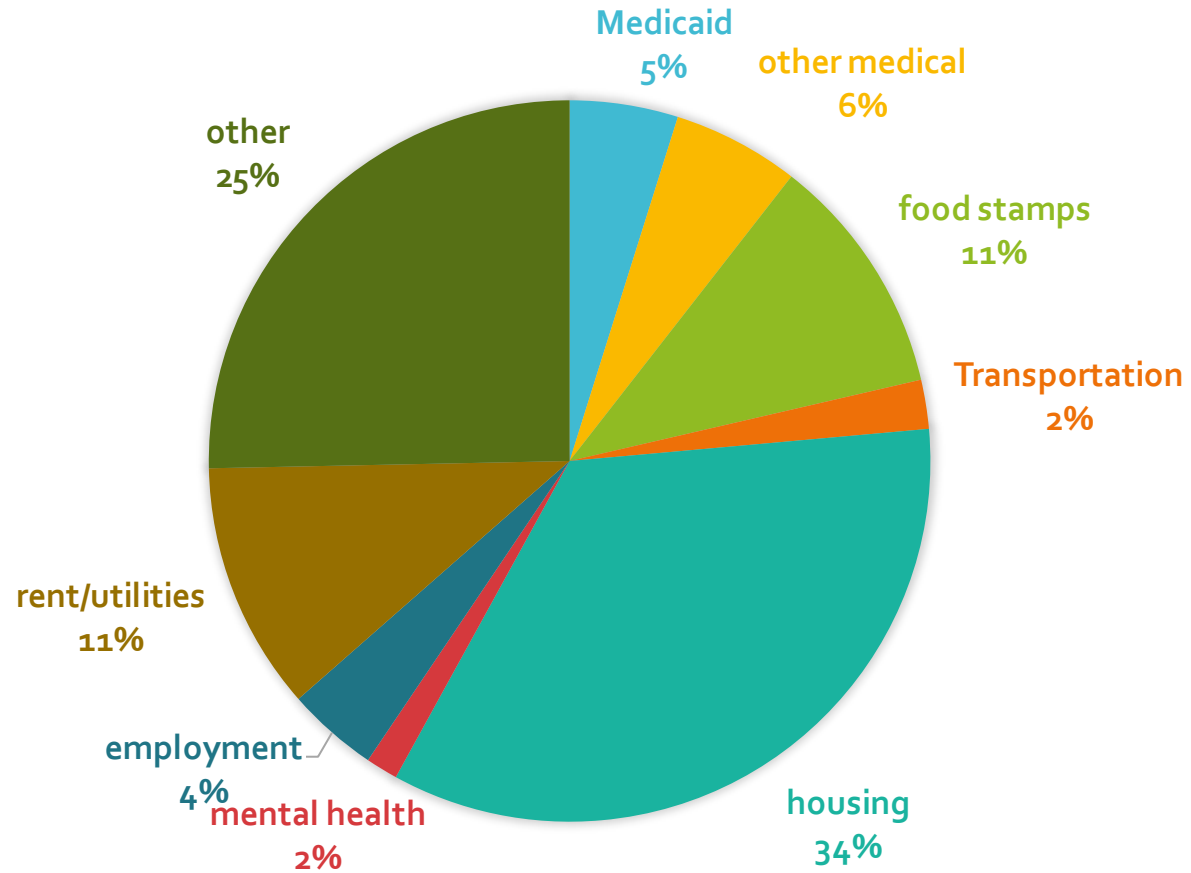
# Helping individuals and families find the resources they need

What does that mean?

- Assessing the individual or family's needs
- Making referrals to other community agencies who can meet the identified need(s)
- Assisting with completing applications and paperwork
- Collaborating with other community agencies
- Following up to determine if the individual or family was linked with services

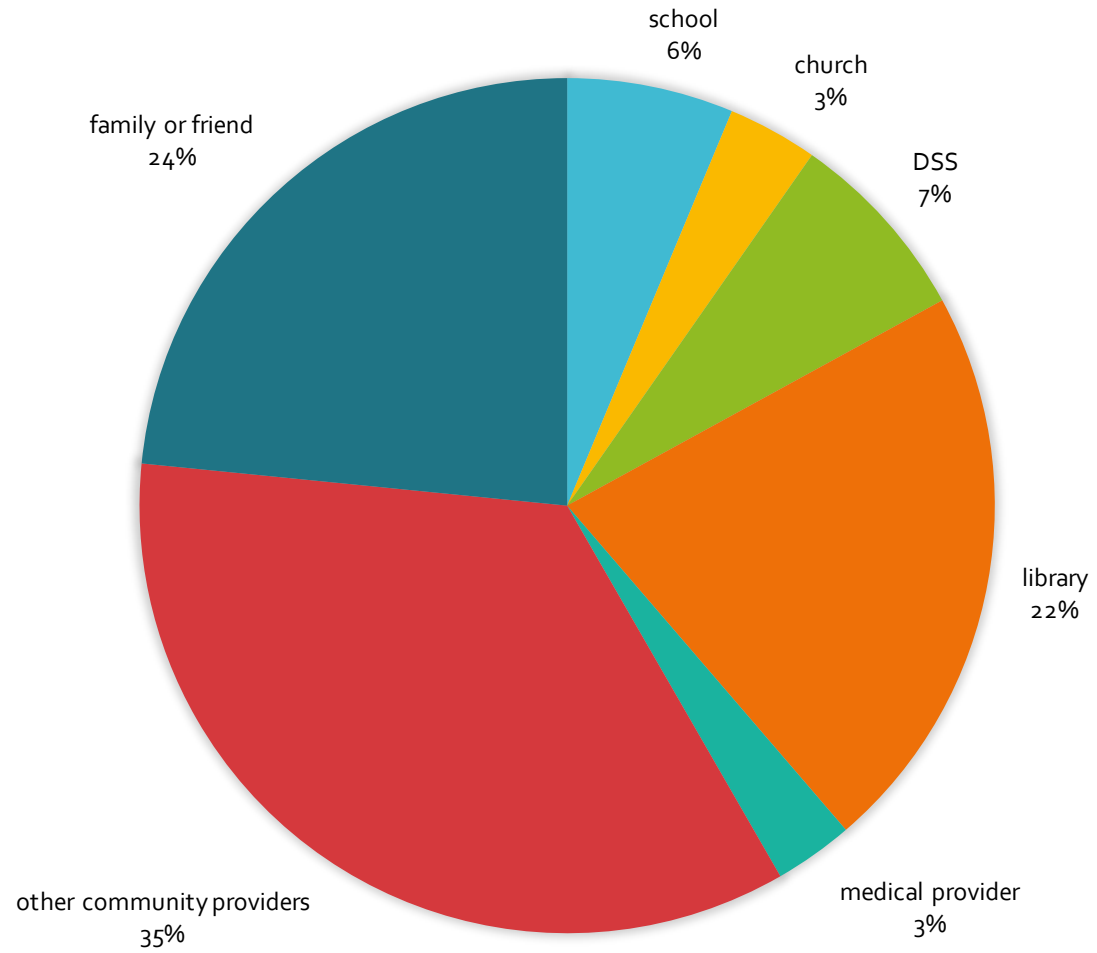
What resources do individuals or families need?

## REFERRAL BY CATEGORY



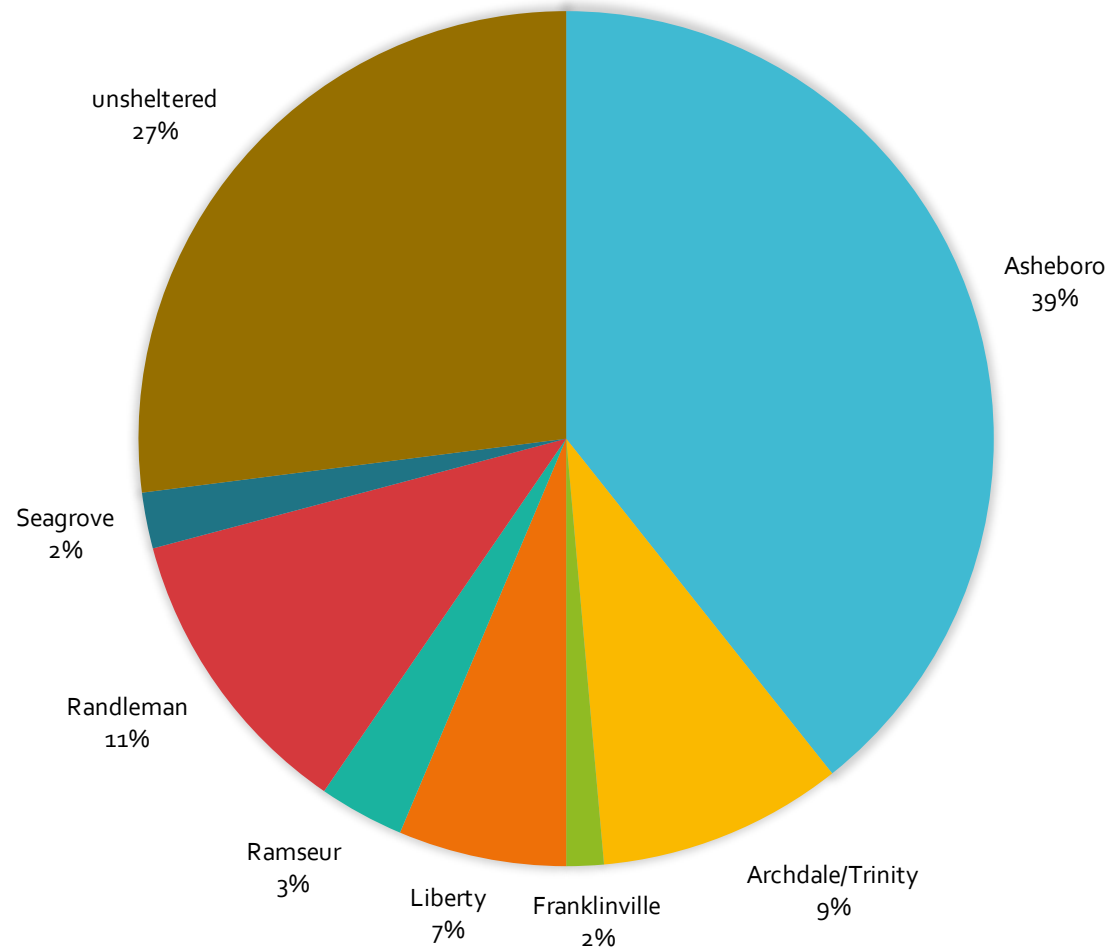
Who is making referrals?

## REFERRAL SOURCE



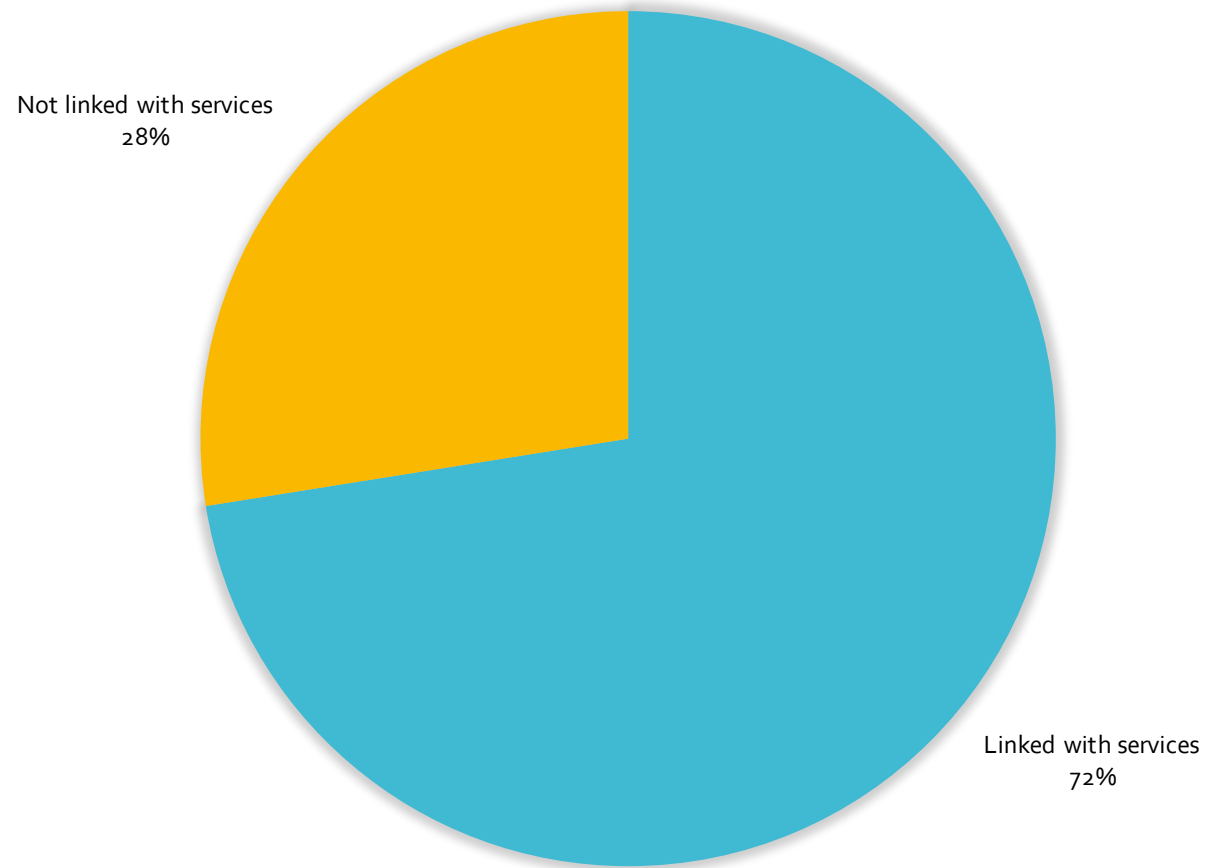
Where do the individuals or families live who are asking for help?

## REFERRALS BY LOCATION



# How successful is the Community Navigator Program?

## SUCCESS RATE



# Challenges

- Lack of resources, especially in certain parts of the county
- Lack of transportation to access resources
- Lack of affordable housing, especially housing that accepts Section 8 vouchers
- Barriers for individuals who are experiencing homelessness





# Other Activities

- Community Events
- Meetings
- Bright Ideas Grant
- Hygiene kits
- Point in Time Count
- Awards



# Questions

