

## Medicaid Expansion Partner Engagement Session #2

January 11th, 2024



### Agenda

- Introduction and Logistics
- Level setting: Medicaid Expansion
- Addressing your Medicaid Expansion Needs
- Breakout discussions
- Group Discussion
- Poll Questions
- Calls to Action



#### Logistics



- This meeting is being recorded for note-taking purposes
- The slides and notes will be sent out after the meeting
- We welcome your feedback! Please feel free to raise your hand or add a question/ comment to the chat during our time together

# Introductory Poll Questions

#### Level Setting



- As of December 1, 2023, more North Carolinians can get health care coverage through Medicaid.
- Medicaid income requirements are being expanded to include adults ages 19-64 (including families) earning up to 138 percent of the Federal Poverty Line.
- You may be able to get Medicaid even if you didn't qualify before.
- Medicaid pays for doctor visits, yearly check-ups, emergency care, mental health and more at little or no cost to beneficiaries (highest copay is \$4).
- Medicaid Family Planning beneficiaries under 139% FPL have been auto-mapped onto full Medicaid as of December 1st



## Addressing your Medicaid Expansion Needs

- Information about ePass software: demo video linked here and featured in toolkit
  - Contact <u>Medicaid.NCEngagement@dhhs.nc.gov</u> with additional questions
- Income Clarification:
  - Medicaid Eligibility for adults aged 19-64 is 133% FPL with a 5% disregard, with 138% being
  - Complicated income situations: if someone's monthly income is over MCD limit but yearly income is under Marketplace limit, divide their annual MAGI income by 12 and input that amount for monthly income on the Healthcare.gov and ePass application



## Addressing your Medicaid Expansion Needs

- Script of what to say to folks that are skeptical about Medicaid: the NC Justice Center Toolkit
  has great messaging ideas/ guidelines
- Medicaid and Gender Affirming Care: NC Medicaid does not have a Gender Affirming Care policy, but that doesn't mean that beneficiaries won't be able to get services. **More definitive guidance coming soon**
- <u>Tailored Plan details</u>: This is an integrated health plan for individuals with behavioral health needs and intellectual/developmental disabilities (I/DDs). Launch date has been delayed several times and has not yet been announced.



## Addressing your Medicaid Expansion Needs

#### **Training Information:**

- Interest form to become a Navigator: https://ncnavigator.net/volunteer/
- Information about becoming a Certified Application Counselor (CAC)-Designated Organization (CDO): <a href="https://www.cms.gov/marketplace/technical-assistance-resources/assister-programs/cac-apply">https://www.cms.gov/marketplace/technical-assistance-resources/assister-programs/cac-apply</a>
- \*\*Application deadline is January 17th!\*\*
- Prepaid Health Plan (PHP) Training Update: delayed

#### Breakout Discussions



- How's it going? (12 minutes)
  - What have application processing times been like?
  - What messages have you/ your clients been hearing around Medicaid Expansion?
  - What are you hearing from the community- excitement to apply, hesitancy that it's a scam, frustration with the process, etc.
  - What challenges are you experiencing?
  - What are you doing to reach marginalized or vulnerable populations (rural, LEP, BIPOC, LGTBQIA+, etc.)
- What support/ resources do you need? (8 minutes)
  - What topics would you like to be incorporated into future webinars and regional trainings?



#### Group Discussion

- •What did you share or hear?
- •Are there any problems you're running into we can troubleshoot/ pass up to DHHS?
- Who isn't being reached with information about Medicaid Expansion?
- What resources do you need to help support your clients through the process of Medicaid Expansion?

#### Calls to Action



Medicaid Expansion Webinars begin later this month:

 Roadblocks and Workarounds: January 25th at 2pm

Register here!

Upcoming Expansion Webinar from Care Share

Regional Trainings:

- Part 1 Registration
- Part 2 Registration

Medicaid Expansion Regional Trainings

Sign up for email updates, volunteer opportunities, and resources for spreading the word about Medicaid Expansion (including Medicaid Ambassador sign-up)

Get Updates from DHHS

## We want to hear from you!



Fill out the interest form below if you'd like to share the Medicaid Expansion work you/ your organization are doing during the in-person Regional Trainings. Presentations will be 15-20 minutes and can highlight your outreach, education, and enrollment efforts, or something else!

https://forms.office.com/r/5Y9Jd60Vu5

## Closing Poll Questions

#### CONNECT WITH US



Hollis Smith

Medicaid Expansion Outreach & Education

Coordinator

HSmith@caresharehealth.org





### THANK YOU

#### CARESHAREHEALTH.ORG













