



Duke Health Medicaid Eligibility

Blake Gore



DukeHealth



Who We Are

Our team is comprised of:

- 1 Manager
- 1 Supervisor
- 1 Patient Account Analyst
- 1 Financial Care Counselor, and
- 20 Medicaid Eligibility Analysts
 - 10 at Duke University Hospital
 - 5 at Duke Regional Hospital
 - 2 at Duke Raleigh Hospital
 - 3 at the Duke High Risk OB Clinic



What We Do

The Medicaid Eligibility Team is responsible for screening Self-pay patients for potential funding source at DUH, DRH, DRAH, and Duke Perinatal Clinic. Funding sources include Victims of Crime, Affordable Care Act (ACA) Healthcare Exchange Plan, and most commonly Medicaid.

The Medicaid Eligibility Process utilizes in-house Medicaid Eligibility Analysts (MACs) to screen patients for potential Medicaid coverage. MACs are responsible for screening potential applicants, facilitating the application process, and assisting applicants with the eligibility process through to approval.

They also validate denied Medicaid applications and represent patients at local and state appeals for Duke University Hospital, Duke Regional Hospital, Duke Raleigh Hospital and clinics whose appointments meet the work queue criteria.



Caseload Makeup

The previously mentioned locations work with the following patient classes and specialty areas of care:

DUH works with Inpatients, Outpatients, Emergency, Newborn, Labor and Delivery and Complex Care patients.

DRH works with Inpatients, Outpatients, Emergency, Newborn, Labor and Delivery and Rehabilitation patients.

DRAH works with Inpatients, Outpatients, Emergency and Cancer Center patients.

Duke Perinatal works with high-risk pregnancy referrals.



Questions?

Contact Information

Blake Gore

Duke Medicaid Eligibility Supervisor

919-353-2346

Blake.gore@duke.edu